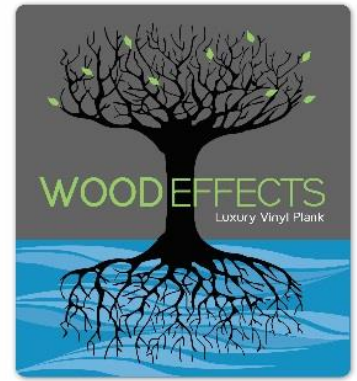




WOOD EFFECTS RESIDENTIAL/ COMMERCIAL WARRANTY



Warranty Years

Manufacturing Defects Warranty	Limited Wear Warranty	
	Residential	Commercial
10 Years	25 Years	10 Years

1. Product

Manufacturer warrants its residential/commercial flooring products to be free from manufacturing defects and wear-out for (see applicable products and years ABOVE) with appropriate maintenance for residential/commercial use.

2. Terms

- Wood Effects is correctly installed over a properly prepared subfloor.
- The floor is regularly maintained using an approved maintenance system as laid out in Wood Effects Manual and using properly maintained equipment and appropriate cleaning tools.
- Within One Year:** If a defect covered by this warranty is reported to manufacturer in writing within one year of purchase, manufacturer will supply new material of the same or similar grade sufficient to repair or replace the defective material. Manufacturer will also pay reasonable labour costs.
- Within Two Years:** If a defect covered by this warranty is reported to manufacturer in writing after one year but within two years of purchase, manufacturer will supply new material of the same or similar grade sufficient to repair or replace the defective material. Manufacturer will also pay fifty percent of reasonable labour costs.
- After Two Years:** If a defect covered by this warranty is reported to manufacturer in writing after two years but within (see applicable products and years below) of purchase, manufacturer will supply new material of the same or similar grade sufficient to repair or replace the defective material. Manufacturer will not pay labour costs.
- Manufacturer will not pay labour costs to repair or replace materials with defects that were apparent before or at the time of installation.

3. Exclusions

The warranty does not cover the following:

- Improper Installation and/or maintenance.
- Problems arising from excessive moisture, alkaline, or water pressure from the subfloor.
- Differences in colour between products and samples or photographs.

- Discoloration due to U.V. light and heat sources.
- Surface scratches, changes in shading, texture, and/or gloss during use.
- Indentations from improper loading including high heels, spiked shoes, rolling loads, chairs and other furniture not using floor protectors.
- Damage caused by chemically reactive materials, carpet crocking, dye, mould, stains, spillages, burns, gouges, scratches, indentations, floods, accidents, abuse, or any harsh scouring pads while buffing.
- Loss of any surface treatment features under the following conditions:
 1. After buffing and/or waxing
 2. Improper, inadequate maintenance
 3. Damages (scratches, abrasion) on surface due to long-term usage and/or heavy traffic
 - Damage caused by improper shipment, delivery or storage.
 - Damages and/or discoloration due to exterior installation.
 - Manufacturer excludes and will not pay incidental or consequential damages under this warranty.

By this we mean any loss, expense, or damage other than on the flooring itself that may result from a defect in the flooring. No implied warranties extend beyond the terms of this written warranty.

4. Workmanship

- Manufacturer does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Wood Effects should be professionally installed by contractors who have demonstrated expertise in installing residential/commercial floors.

5. Note

- Some states do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

❖ THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. MANUFACTURER EXCLUDES ANY LIABILITY FOR LOST PROFITS OR ANY OTHER INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.