

## CARE & MAINTENANCE GUIDELINES

Universal flooring has a durable coating of Mara-Thon UV-lacquer, which is scratch resistant and easy to maintain. The performance and ongoing appearance of your floor will depend on the quality of the maintenance provided. Proper maintenance will ensure that your floor looks better for longer.

### Preventative Care

- Placing colour-fast, dirt trapping mats at all external entrances will help to keep dirt and grit off your floor as well as absorbing any excess moisture.
- Use high density felt floor protectors on the underside of all moving furniture or furniture that may be moved from time to time to help prevent premature wear and scratches.
- Install protective, clear vinyl chair mats under any office chairs or soft castor wheels that may be used in areas where Universal Wood is installed. Avoid plastic or castor wheel use directly on the surface of your floor.
- When moving heavy furniture or items back into position after the installation has been completed, use rigid protective sheets on the surface of your floor and avoid sliding or dragging furniture or appliances into place across the surface of your new floor.

### Regular Maintenance

- Vacuum (bristles down) or sweep your floor regularly to remove grit or objects that may scratch the surface of your floor.
- Any spills should be wiped off the surface of the floor as soon as they occur.
- When cleaning your floor, use only the recommended cleaner with a flat style “flipper mop” (available from your retailer). The flat mop should only be used barely damp, and water and cleaner should never be sprayed directly onto the wooden floor.
- Do not use abrasive cleaners, steel wool, or scouring powder on your floor and never wax or polish your floor.  
**Never use a steam mop on your floor.**
- Timber flooring, like other types of smooth floors, can become slippery when wet. Wipe any cleaning moisture off the floor immediately after cleaning using a clean towel or rag. Immediately wipe up wet areas from spills, foreign substances, or moisture from wet feet.

### Occasional Maintenance

It is important to re-coat your Universal flooring using an approved coating as the flooring starts to show dull spots or signs of wear. This re-coat will prevent the need for more remedial re-sanding work. The period between re-coating will depend on numerous factors including traffic, maintenance, type of use, etc, but will normally be required every 2- 6 years. Use only a recommended 2 part water based finish. Contact your retailer for more information.

### A Timber Friendly Environment

Keeping your internal environment “timber friendly” is important. Immediately after installation, the area should be well ventilated, occupied and protected from extreme sunlight and extreme swings of humidity and temperature. Failure to provide such an environment can lead to fading, distortion of panels, excessive expansion / contraction (gaps) or noisy floors.